



Insurance made easy

Protecting what matters to you.



We know life can be unpredictable, but we're committed to protecting the things you value most.

Should the worst happen, we're here for you.

Providing insurance and the best possible customer service is at the heart of everything we do. We take the time to understand your needs so we can arrange the right protection for you and your family.

We work with A-rated insurers, including household names such as Aviva, Axa, Covea, LV, RSA and Zurich.

Product and services include:



Motor



Motor breakdown



GAP (Guaranteed Asset Protection)



Young/learner driver



Household



Travel



Legal expenses

We can also help to arrange cover for risks that are trickier to protect against, such as:



Previously flooded properties



Properties suffered from previous subsidence



Business use at the home



Properties undergoing building works



Previous terms applied / cover refused



Non-standard construction



Previous claims history



Extended unoccupancy



Paying guests/ B&B/ lodgers



Holiday homes



When it comes to arranging your insurance, we don't take a one-size-fits-all approach.

We take time to get to know you, so you can be confident your cover will be right for your needs.

Life can be complicated enough, so we're here to make your insurance simple.





We listen to you

Help that's right up your street

As well as being part of a world-leading insurance group, we're also proud of our strong local roots. From Kendal to Kirkwall, our team of dedicated UK community advisers is here to help you find the right insurance to protect what matters most to you.

By listening to you, we'll understand your needs, discuss your options and carry out all the background checks necessary to ensure everything you care about is fully covered. Working with our panel of insurers, we'll arrange the right cover at the right price for you.



We offer practical advice

Insurance advice tailored for you

We know insurance can be complicated.

You may have many insurance requirements, things valuable to you that need protecting.

Using our extensive experience, we're here to review your requirements and suggest how best to protect your valuable assets from theft and loss.

We believe prevention is as important as protection.

As part of the world's biggest insurance broker, we have access to specialist providers to create precisely the right insurance for you. What's important to us is ensuring you can enjoy your lifestyle without being restricted by unnecessary limits and conditions.





We support you

Ongoing personal support from our team of experts

You can rest assured knowing that a passion for arranging the right insurance is what drives our dedicated advisers. We'll protect what you value most.

We share your interests, from home renovations and overseas travel to that shiny new car. By combining our insurance expertise with our knowledge of a vast range of interests, we can offer tailored advice.

And our support doesn't end once we have arranged your policy. We're committed to delivering ongoing personalised client assistance. We know circumstances change. Perhaps you decide to embark on some home renovations, or your child is learning to drive, we'll be on hand to ensure you and your family remain appropriately covered and protected—year after year.



We've got your back

Fighting your corner

When it comes to claims, we're here for you. We'll guide you through the process, working with your insurer to represent your interests and ensure you get a fast result and the best possible outcome.



Don't just take our word for it



Jenny contacted me regarding the renewal of our car insurance.

She passed on the relevant information clearly and we confirmed renewal. I also had to contact her today, regarding a change in circumstances, which was dealt with compassionately and was much appreciated.

JOHN AND ANN GIBB



I have just renewed my Motor Policy with you for another year.

I found Karen helpful, constructive and endlessly pleasant and I recommend her accordingly.

WILLIAM HENRY





Let's get together

Relax. Your insurance is in safe hands.
We're here to offer you:



Specialist cover
for you and your family.



Personal advisers
as part of a dedicated team.



Local support
backed by the world's biggest insurance broker.



Expert focus
committed to arranging the right insurance from our specialist insurers.



Confidentiality
and discretion whilst protecting your data.



Confidence
at the time of a claim, we'll get the best possible outcome for you.



Practical advice
to prevent disruptive claims and, should the worst happen, make things better for the future.



Openness and transparency
guidance you can trust, protecting your family, assets and lifestyle year after year.



Here for you

Our Personal Lines team operates out of 12 regional offices throughout Scotland and the Lake District. As professional advisers, we're dedicated to securing the best outcomes for our clients, and we pride ourselves on offering straightforward and transparent advice.

Aberdeen

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From personal lines to business insurance to risk management and employee health and benefits, it's our passion to advise, protect and support you.

For more information visit:

marshcommercial.co.uk/local-offices

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